CHS Oregon Department of Human Services Information Memorandum

Children, Adults and Families

Transmittal

Karen House, CAF SSP Medical Programs Manager Authorized Signature

<u>Number:</u> SS-IM-10-037 <u>Issue Date:</u> 11/08/2010

Topic: Systems Issues

Subject: Monthly DHS 945 Medical Pend Notice Process Delayed One Month

Applies to (check all that apply):

- All DHS employees
- Area Agencies on Aging
- Children. Adults and Families
- County DD Program Managers

County Mental Health Directors

Health Services

Seniors and People with Disabilities

Other (please specify): CAF SSP

transmittal group

Message: The new DHS 945 Medical Pend Notice was scheduled for implementation on November 15. Due to system related issues, the implementation of the DHS 945 Medical Pend Notice redetermination process is delayed one month. The first mailing will be mailed next month with a December 15, 2010, date. We have been assured by OIS that the December 15 implementation date will not be revised.

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CAF SSP felt there was no option but to delay implementation of the DHS 945 Medical Pend Notice redetermination process. We apologize for any inconvenience the delay may cause branch planning and training.

- Once implemented the DHS 945 Medical Pend Notice will replace the advance close notice and the redetermination packet for most CAF SSP medical program clients.
- When mailed, the CM system will automatically add the date of request to the UCMS screen and a BED code to the CMUP screen.
- The first DHS 945 medical pend notice will be sent December 15, 2010, to clients with medical scheduled to end January 31, 2011.
- Due to the delay in issuing the first DHS 945 forms, branches should continue to add BED coding for medical cases scheduled to close December 31, 2010.

Note: MAA/MAF clients on program 2 or 82 TANF cases with redetermination coming due in December 2010 are still scheduled for automatic update during the CM system

November end of month processing. That process is not part of the DHS 945 process and has not been delayed.

Additional Autumn SSP Medical Training Sessions Added: Due to numerous requests for the Autumn 2010 SSP Medical Policy Changes classroom training, several more sessions have been added to the Learning Center https://dhslearn.hr.state.or.us.

Based on feedback we have received from field staff, we have decided to cancel any further scheduled Netlink trainings. Classroom style training is the best learning environment for the large volume of SSP medical policy changes. **If you are scheduled for the 11/30 Netlinks trainings, please note that these trainings will be canceled.** You will receive a separate cancellation e-mail. If you were scheduled for either of these Netlink dates, please replace it with one of the available classroom sessions.

The newly added dates and locations are:

11/15	Newport	(8:30-12 or 1:15-4:45)
11/16	Albany	(8:30-12 or 1:15-4:45)
11/22	NE Portland	(8:30-12 or 1:15-4:45)
11/23	Tigard	(8:30-12 or 1:15-4:45)
11/29	Salem	(8:30-12 or 1:15-4:45)
11/30	NE Portland	(8:30-12 or 1:15-4:45)

Note: Further sessions may be added if there is still a need.

If you have any questions about the training dates for the Autumn 2010 SSP Medical Policy Changes, please contact via Group Wise either: <u>Heidi Wormwood</u>, <u>Annette</u> <u>Aylett</u>, <u>Terry Kester</u>, <u>Betty Silva</u> or <u>Glenda Short</u>.

If you have any questions about this information, contact:

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