Did you know ...  

... that SD billing entries in ‘approved’ status don’t automatically mean they will be paid to the provider? SD billing entries & CLAIMS are separate things in eXPRS, and are processed & validated independently.

Service Delivered (SD) billing entries and CLAIMS are separate things. SDs are the preliminary billing data that the provider enters to document when they have provided service to an I/DD individual. When submitted, SD billing process through a series of validation edits to move to the next status. For SDs that are ‘pending’ they will process through validation edits again when moved to ‘approved’ by the CDDP, Brokerage or CIIS program staff.

For SD billing entries that are in ‘approved’ status, they are collected (ie: aggregated) into CLAIMS by eXPRS during the payment process cycle. Those CLAIMS are processed through their own series of validation edits as a part of that. Only those CLAIMS that are successful moved to ‘approved’ status will be sent for payment to the provider.

There are a variety of situations where ‘approved’ SDs whose CLAIM does not pass validations, and will ‘suspend’. If ‘approved’ SDs are contained within a ‘suspended’ CLAIM, those SDs will not be processed for payment until their CLAIM is in ‘approved’ status.

The assistance guide to finding/viewing POC CLAIMS is available here: https://apps.dhs.state.or.us/exprsDocs/HowToViewPOCClaimsAgency.pdf

Remember …

• Just because an SD billing entry is ‘approved’, that does not guarantee it will be paid. Check the status of CLAIM that holds the SD(s) to be sure the CLAIM is eligible to be processed for payment.