Allotment: a grant like payment in eXPRS for many non-CPA services, such as Administration.

CPA: Client Prior Authorization; the individual service authorization in eXPRS that establishes and authorizes services for a client.

Encounter: the eXPRS feature that allows the CDDPs and Brokerages to report client service contacts electronically; it documents the date of service delivery and provider of the TCM or PATCM services for a specific individual.

PA: Personal Agent; the staff person at the Brokerage who is assigned a caseload of Brokerage clients and works with them to establish & manage their Brokerage services, plans and resources.

PAL: Program Area Limitation; the maximum funding limitation that may be awarded in SEPA’s for a contract.

PPA: Provider Prior Authorization; an authorization level required in eXPRS used to establish a contract connection for a specific provider to a CDDP, or generate an allotment payment.

PATCM: Personal Agent Targeted Case Management; the case management/service coordination service provided by a Brokerage for a client.

SE: Service Element; a specific type of DD service, usually identified by a numeric code; ex: SE50 = residential group homes for adults.

SEPA: Service Element Prior Authorization; the mechanism that establishes the funding limits for a service paid through eXPRS.

TCM: Targeted Case Management; the case management/service coordination service provided by a CDDP for a client.