

OHCS Data Classification Guidelines

ASSET CLASSIFICATION LEVELS

All information assets shall be classified strictly according to their level of sensitivity as follows:

Level 1, Published – This is characterized as being open public data with no distribution limitations and to which anonymous access is allowed. These data elements form information that is actively made publicly available by state government. It is published and distributed freely, without restriction. This includes information regularly made available to the public via electronic, verbal, or hard copy media.

The greatest security threat to this data is from unauthorized or unintentional alteration, distortion, or destruction of this data. Security efforts appropriate to the criticality of the system containing this data must be taken to maintain its integrity.

Examples:

- Press releases
- Brochures
- Pamphlets
- Public access web sites
- Materials created for public consumption

Level 2, Limited – These data elements are the information that is made available through open records requests or other formal or legal processes. This category includes the majority of the data contained within the state government electronic databases. Direct access to this data is restricted to authenticated and authorized individuals who require access to that information in the course of performing their duties.

Security threats to this data include unauthorized access, alteration, and destruction concerns.

Examples:

- Most data elements in state personnel records
- Building code violations data
- Driver history records
- Collective bargaining data
- Employment & training program data
- Federal contracts data
- Firearm permits data
- Historical records repository data
- Real estate appraisal data
- Occupational licensing data
- Personnel data
- Published internal audit reports
- Telephone numbers
- Email addresses
- Date of birth
- Enterprise risk management planning documents

Name (first and last name or first initial and last name)

A person's previous names used, such as alias names, maiden names, previous married names, or mother's maiden name

Level 3, Restricted – These data elements are available only to internal authorized users and may be protected by federal and state regulations. Restricted data is intended for use only by individuals who require the information in the course of performing job functions. These are the data elements removed from responses to information requests for reasons of privacy.

Security threats to this data include violation of privacy statues and regulations in addition to unauthorized alteration or destruction. If this data were accessed by unauthorized persons, it could cause financial loss or allow identity theft. Unauthorized disclosure could provide significant gain to a vendor's competitors.

Examples:

Incident response plans

IP addresses

Firewall hardening standards and configurations

VPN hardening standards

Windows hardening standards

Most home addresses

Competitive bids

Attorneys' files

Civil investigative data

Comprehensive law enforcement data

Criminal history data

Domestic abuse data

Economic development assistance data

Educational records

Food assistance programs data

Energy assistance programs data

Foster care data

Head Start data

Juvenile delinquent data

Library borrower's records

Network diagrams

Counselors' data

Signature imaging data

Trade secrets data

Welfare records/data

Insurance policy number

Passport numbers

Social security numbers

Credit card numbers

Juvenile delinquent data

Driver's license or state identification card number

Individual's biometric data, including fingerprints

Bank account number or credit/debit card number, in combination with expiration date, or password that would permit access to financial account

Physical characteristics or description of a person, in combination with first and last name
Any other financial information associated with individuals, vendors, or businesses

Level 4, Critical – Data classified as being critical is data whose disclosure or corruption could be hazardous to life or health. These data elements are the most sensitive to integrity and confidentiality risks. Access is tightly restricted with the most stringent security safeguards at the system as well as the user level. Failure to maintain the integrity and confidentiality could have severe financial, health, or safety repercussions. Very strict rules must be adhered to in the usage of this data.

Security threats to this data include violation of privacy statutes and regulations in addition to unauthorized alteration or destruction. If this data were accessed by unauthorized persons, it could have severe financial, health, or safety repercussions.

Examples:

Critical infrastructure information

Protected health information, as covered by the Health Insurance Portability and Accountability Act (HIPAA) that includes any information about health status, provision of health care, or payment for health care that can be linked to an individual