

# Paper checks aren't your only option. Try Direct Deposit.



**Direct Deposit**, also known as Electronic Transfer (EFT), is the fastest and safest way to receive your check. Your payment can be deposited directly into your bank account or to an ADP debit card. To sign up for either option, complete the Payment Method Change Form. To download the Payment Method Change Form, go to <http://publicpartnerships.com/programs/oregon/fmas/index.html>. Or, contact our customer service team and ask them to send the form to you.

## I signed up. Now what?

Once you complete and submit your Payment Method Change Form, we will set up your account information in the BetterOnline™ Web Portal. Your direct deposit will become active after we verify your account number with your bank or confirm your debit card setup with ADP. This process takes 1-2 pay cycles from the time we receive your completed application.

## Customer Service Team

Phone: (English): 1-888-419-7705

(Español): 1-888-419-7720

(Русский): 1-888-419-7734

Email: PPLORFMAS-CS@pcgus.com

- ✓ No check cashing fees.
- ✓ No missing checks that need to be reissued.
- ✓ Easy, convenient, faster access to payments.

**Choose Direct Deposit.**

## Enrolling is Easy

Fill out the OR FMAS  
Payment Method Change  
Form and return it to Public  
Partnerships LLC (PPL).

## Return completed forms to:

1. Public Partnerships PO Box 50040 | Phoenix, AZ 85076
2. PPL Customer Service (pplorfmas@pcgus.com)