



# **Children's Residential Services**

## **Daily Service Billing in eXPRS**

Office of Developmental Disability Services

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# Overview of Changes

- As part of the ODDS Compass & Rate Restructuring projects, DD Children's Residential group home services are changing.
- For service dates beginning **January 1, 2021**,
  - DD Children's Residential group home services will be a **DAILY** service.
  - Service authorizations will live in the eXPRS Plan of Care module.
  - Providers will bill for the days the service was provided to the child, as well as report any days the child was absent from service.
- Billing for services provided *prior to 1/1/2021* will remain the same.

# Daily Service - What does this mean?

- Children's Residential group home services previously used a **MONTHLY** rate, that is pro-rated for the number of days in a month billed.
- **DAILY** services will use a **DAILY** rate for the child, based on their ONA Service Group and the licensed capacity for the group home site where the child lives.

# Daily Service - What does this mean?

- The **DAILY** service/rate structure allows payment to the Provider for **344** days out of 365 days of service.
  - The daily rate for a full year of service paid over 344 days.
  - This allows for 21 absence days per year.
- The count of 344 days begins on the individual's POC start date.
  - This will eventually align with the individual's ISP start date.
  - The first year, providers may be paid more than 344, due to shorted POCs for the service transition.

# What if the child moves?

- If the child moves to a new group home site, but with the same Agency Provider, the 344-day count continues uninterrupted.
- If the child moves to a group home site with a new Agency Provider, the 344-day count resets for the new Provider.

# What's Not Changing?

- The level of services and supports to be provided to the Child, as outlined in their ONA assessment and Individual Support Plan.
- Provider payments will continue to be adjusted (reduced) for:
  - Any **Client Liability Amounts** that must be paid to the provider by the Child's representative payee at the beginning of each month.
  - Any **Provider Liability Amounts** owed by the Provider.
- The child's representative payee will still pay the Provider monthly **Room & Board** for the child.

# What is changing in eXPRS?

- The service codes used for this service in eXPRS are changing.
  - **SE142 / ORCGH / All** = **Monthly** Children's Residential services
  - **SE142 / ORCGH / NA** = **Daily** Children's Residential services
- The authorization type is changing:
  - **Monthly** Children's Residential services remains in a Client Prior Authorization (**CPA**).
  - **Daily** Children's Residential services will be authorized in a POC Service Prior Authorization (**SPA**).

# What is changing in eXPRS?

- The Service Prior Authorization (SPA) for **Daily Children's Residential** services will look a bit different than the CPA.
  - The Rate authorized will show in a different location.
- How you will bill for **Daily Children's Residential** services will be different.
  - Initially, Providers can only bill for each child individually.
  - Ability to bill for multiple children at one time will come in the future.
- Providers will still create direct **CLAIMS** for payment.
  - Service Delivered (SD) billing entries are not used for Daily Children's Residential services.



# Claims Process

- To claim for service dates *prior to 1/1/2021* – continue to use the current claiming process for Client Prior Authorizations (CPAs).
- To claim for service dates 1/1/2021 and after, you will use a new claiming process.

# Claims Process

- Providers will bill for all days the child was enrolled with their Agency:
  - The days **service was received** by the child.
    - These will generate payment for up to 344 days per ISP/POC year.
    - Payable days claimed greater than 344 will suspend, reason “*Maximum Billing Dates Reached*”.
      - ✓ These will be available to potentially replace a paid claim that was later voided.
  - The days the child was **absent** from service, but still enrolled with the Agency.
    - These are informational reporting only and will not generate a payment.

# Claims Process

- When billing for **Daily Children's Residential** services, you can still claim for a date range.
  - eXPRS will create separate **DAILY** claims for each day of service.
- Separate **Daily** claims will help in two primary ways:
  - Easier to track how many of the 344 days have been paid for each individual.
  - Will allow for easier claim corrections. You can correct a claim for a specific day without impacting other claims/payments that may have been billed for a date range.

# Claims Process

- Your Daily Children's Residential service claims will have new data.
- There will be two claim "types" -
  - **FFS** = regular claim that was or could be paid.
    - will show a Claim Modifier of **REG**.
  - **ABS** = absence claim; these are informational reporting an absence from service and will not generate payment.
    - will show a Claim Modifier to describe the type of absence reported.
    - absence claims have a new status = **REPORTED**

# Claim Corrections

- The best process to correct a **Daily Children's Residential** service claim will be to:
  - **VOID** the incorrect claim, then
    - create a **New Claim** with the correct data, if needed
  - If no payable claim is created, the system may use one *(if available)* that is suspended for "**Maximum Billing Dates Reached**".



**Let's see  
how it works  
in eXPRS.**

# Questions & Resources

- eXPRS User Guides to assist Providers with billing for **Daily Children's Residential** services will be available.
- Providers can submit an **eXPRS Technical Assistance Request** form if they need assistance.
- Questions related to the new Daily Rate, ODDS Policy or other Compass Project questions or issues can be sent to:

[ODDS.Questions@dhsoha.state.or.us](mailto:ODDS.Questions@dhsoha.state.or.us)



**Thank you!**