

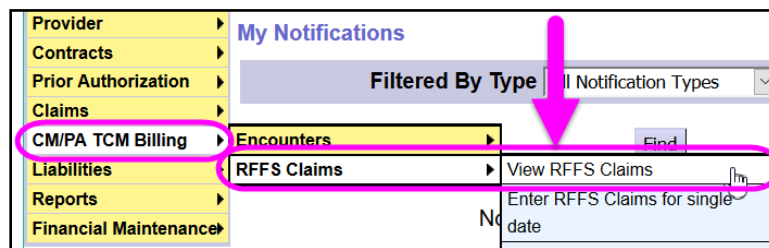
Finding Case Management Rationed Fee-For-Service (RFFS) Claims

CDDP, Brokerage or State staff will need to search for and find Case Management RFFS claims for various reasons, such as finding suspended claims or getting a list of claims that have been paid in a specific payment cycle Run ID. Users must have the below roles/permissions to view CM RFFS claims:

- **CM Encounter Manager**
- **PA Encounter Manager**
- **State Kids Svcs CM Encounter Manager or Viewer**
- **State CM/PA Encounter Manager or Viewer**

To Find or View CM RFFS Claims

1. Login into eXPRS under the **Case Management Provider** and select **CM/PA TCM Billing > RFFS Claims > View RFFS Claims**.



3. On the **RFFS Claims Search** page, enter search criteria and select **Find**. The more search criteria you enter, the more exact your results will be.

For example:

- You can search for a list of RFFS claims for a specific service date range, using dates in the **Effective Date** and **End Date** fields.
- You can search for a list of RFFS claims based on when they were submitted for payment by using dates in the **Submitted From** and **Submitted To** fields.

RFFS Claims Search

Enter one or more search criteria. Partial matches are supported for ICN only. Search is not case sensitive. Criteria are cumulative. Results returned are limited to 20,000 rows.

Note: If criteria entered results in more than 20,000 rows, data returned will be truncated. You may need to narrow your search criteria to return a smaller dataset.

RFFS Claim ICN: **Status:**

Service Element:

Procedure Code:

Svc Modifier Cd:

Run ID: **Claim Modifier Cd:**

DHS Contract Num: **Client Prime:**

Provider ID: **Pay To Provider ID:**

Service Location:

Effective Date: **End Date:**

Exact: Yes No **Exact:** Yes No

Created From: **Created To:**

Submitted From: **Submitted To:**

Service Coordinator / Personal Agent:

Active SC/PA Only: Yes No **Suspense Location:**

Exception Code: **Created By:**

Exclude Exception Code: **Show Exception Code Desc?:** Yes No

PA Adj #: **Max Displayed:**

Show Notes?: Yes No **Show Run ID/Date?:** Yes No

- Review and export the results list as needed. You can also click a **Claim ICN** hyperlink to open a claim.

Export options: [CSV](#) | [Excel](#) | [PDF](#) | [RTP](#)

Claim ICN	Client Prime	Client Name	Service Element	Procedure Code	Svc Modifier Cd	Claim Modifier Cd	Type	Provider	Service Location	Effective Date	End Date	Billed Amount	Paid Amount	Status	SC/PA	Run ID	Paid Date	Exception Code
2019*****01			48	ORCCM	All	REG	RFFS	Case Management Provider	Case Management Provider SE48	1/15/2019	1/15/2019	\$299.43	\$299.43	Approved		309430297	3/12/2019	
2019*****02			48	ORCCM	All	REG	RFFS	Case Management Provider	Case Management Provider SE48	1/17/2019	1/17/2019	\$299.43	\$299.43	Approved		309430297	3/12/2019	

TIP: Using a **Status** in your search will activate the action check boxes to the far left, so you can take action on RFFS claims, such as submit or void RFFS claims in a batch.

Export options

	Claim ICN	Client Prime	Client Name	Service Element	Procedure Code	Svc Modifier Cd	Claim Modifier Cd	Type	Provider	Service Location	Effective Date	End Date	Billed Amount	Paid Amount	Status	SC/PA
<input type="checkbox"/>	2019*****01	A*****A		48	ORCCM	All	REG	RFFS	Case Management Provider	Case Management Provider SE48	1/2/2019	1/2/2019	\$299.43	\$299.43	Approved	
<input checked="" type="checkbox"/>	2019*****02	B*****B		48	ORCCM	All	REG	RFFS	Case Management Provider	Case Management Provider SE48	1/1/2019	1/1/2019	\$299.43	\$299.43	Approved	
<input type="checkbox"/>	2019*****03	C*****C		48	ORCCM	All	REG	RFFS	Case Management Provider	Case Management Provider SE48	1/2/2019	1/2/2019	\$299.43	\$299.43	Approved	

5. On the **RFFS Claim Detail** page, review the details of that claim.

RFFS Claim Detail					
ICN:	2019*****01	Status:	Approved	Type:	Rationed Fee For Service
Service Element:	48	Proc Code:	ORCCM	Svc Modifier Cd:	All
Client Prime:	A*****A	Client Name:	First Last Name	Service Coordinator / Personal Agent:	
Provider ID:	1*****9	Provider:	Case Management Provider		
DHS Contract Num:	1****6	Contractor Name:	County	Claim Modifier Cd:	REG
PA Adj #:	2*****9	Effective Date:	1/15/2019	End Date:	1/15/2019
Run ID:	309430297	Paid Date:	3/12/2019 11:17:09 AM		
Billed Units:	1.000	Billed Amount:	\$299.43		
Priced Amount:	\$299.43	Paid Amount:	\$299.43		
Client Liab Deduct:	\$0.00	Prov Liab Deduct:	\$0.00	Net Payment:	\$299.43
Submitted:	3/11/2019 5:58:45 PM	Processed:	3/11/2019 5:58:46 PM	Reversed:	
Notes:	<div style="border: 1px solid gray; height: 40px;"></div>				
Replaced Claim:		Replaced By Claim:			
Created By:		Created Date:	2/13/2019 9:43:07 AM		
Updated By:		Updated Date:	3/11/2019 5:58:46 PM		
Edit Close					

7. With the claim open, users with the Encounter Manager role may see an EDIT button towards the bottom. Use this if you need to take action on this RFFS claim. Click on **Edit** to activate additional action buttons.

Created By:		Created Date:	2/13/2019 9:43:07 AM		
Updated By:		Updated Date:	3/11/2019 5:58:46 PM		
Correct Void Save Close					

Actions available for an RFFS claim depend on the status of the claim and user permissions.

RFFS Claim status	Action available
<i>Approved</i>	Correct, Void, Save, Close
<i>Denied</i>	Copy, Save, Close
<i>Draft</i>	Submit
<i>Suspended</i>	Deny, Void, Submit, Save, Close