

Billing for Professional Behavior Services

eXPRS Plan of Care has two procedure codes that are used for authorizing Professional Behavior Services¹.

- **OR570** – Behavior Consultation, Assessment & Training
- **OR310** – Ongoing Behavior Support Services

These 2 codes work very differently from each other. You will want to review your authorizations prior to billing to ensure they are set up correctly as outlined below. If you bill against an authorization that is not set up correctly, that could affect your payment. The key differences in the service codes are outlined below.

OR570 - Behavior Consultation, Assessment & Training

OR570 is an Event service, which means it is a one-time, total outcome payment when **all the work for the authorization is completed**. It is **not** an hourly service². This procedure code is used for authorizing you to complete:

- Temporary Emergency Safety Plan (**TESP**)
- Functional Behavior Assessment (**FBA**)
- Positive Behavior Support Plan (**PBSP**)

Code **OR570** can be successfully billed for a maximum of three units. One unit can be billed for the TESP, one can be billed for the FBA and one can be billed for the PBSP.

The **Rate**, or amount authorized in a Service Prior Authorization for **OR570** is for a specific block of work (either the TESP, FBA or PBSP). The total amount authorized is derived from your estimate of the number of hours you need to complete that work multiplied by the applicable hourly rate. You may also need to provide invoices documenting by the hour, the work you


¹ Additional information on ODDS' policies for Professional Behavior Services, service areas, rates and other resources can be found on the [ODDS Behavior Professional Resources](#) page.

² If your authorization is listed as an "hourly" service, that is incorrect. Contact the authorizing CME to make corrections before you bill to ensure accurate payment.

completed. However, when services under **OR570** are billed, they are billed as 1 EVENT unit, for the total summed hourly cost for the work completed.

- **For example:** You are contracted to complete an FBA and estimate it will take 10 hours to complete all the FBA work at a rate of \$100/hour. The CME would authorize you **1 UNIT** under **OR570** for ALL the FBA work; the total amount authorized for all the work = **\$1,000**.

When all the FBA work is completed and documentation is received (sample below) by the authorizing CME, you would then bill the **1 unit**, for the total cost of that work. **You do not bill by each individual hour worked for code OR570.**



Pretty Good Behavior Company
 123 Sesame Street, New York, NY 10001
 Phone: 867-5309
 Email: MrHooper@PGBC.com

BILL TO
 P. Sherman, SC, NY CDDP
 42 Wallaby Way,
 New York, NY 10001

INVOICE FOR
Temporary Emergency
Safety Plan for Oscar T.
 Grouch

BEHAVIOR PROFESSIONAL
PROVIDER NUMBER:
 987312687

TESP authorized for 9 hours. Expected due date: 12/31/21

Date of Service	Behavior Professional	Description of Service Provided and to Whom Service was Provided	Location of Service	Start Time	End Time	Total Time
12/01/21	Mr. Harry Hooper	Agreed to provide Professional Behavior Services to OTG	CDDP office	NA	NA	NA
12/03/21	Mr. Harry Hooper	Received secure email – performed File Review	PGBC Office	1:00 PM	2:30 PM	1:30
12/10/21	Mr. Harry Hooper	Observation and Interviews with Mr. B. Bird & OTG (see case notes for more information)	Mr. B. Bird's Foster Home	10:00 AM	12:00 PM	2:00
12/15/21	Mr. Harry Hooper	Interview with Mr. B. Bird (see case notes for more information)	Phone	1:00 PM	1:45 PM	:45
12/16/21	Mr. Harry Hooper	Write TESP	PGBC Office	8:00 AM	1:52 PM	5:52
12/18/21	Mr. Harry Hooper	Review TESP with Mr. B. Bird	Mr. B. Bird's Foster Home	4:00 PM	5:00 PM	1:00
Total TIME				9.875 hours		
Rate:				\$100.00 / hour		
Total Amount:				\$987.50		

Behavior Professional Signature: *Harry Hooper*

Date Invoice and Temporary Emergency Safety Plan was delivered to CDDP: 12/14/2021

This same process applies when you complete a TESP of PBSP.

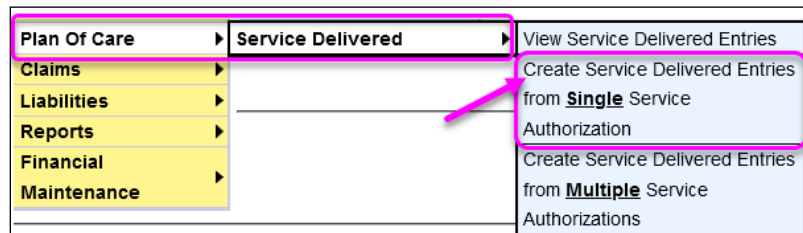
OR310 - Ongoing Behavior Supports

In eXPRS, OR310 is an Hourly service used to authorize ongoing maintenance behavior supports. The authorization will be for the number of hours per the frequency (e.g. Hours per year) that you can provide this service.

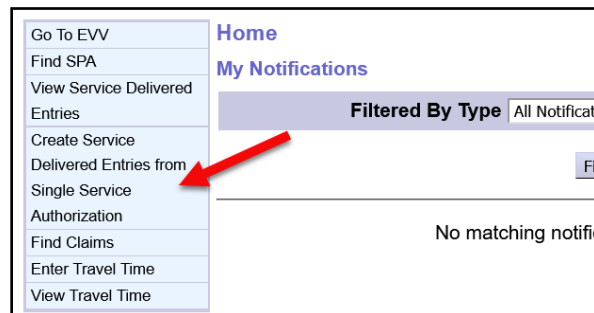
You will bill for this service by the hour, including the **Start** and **End** date/time for each time the service was provided.

Billing for Professional Behavior Services in eXPRS

1. After logging in, select **Plan of Care > Service Delivered > Create Service Delivered from Single Service Authorization**.



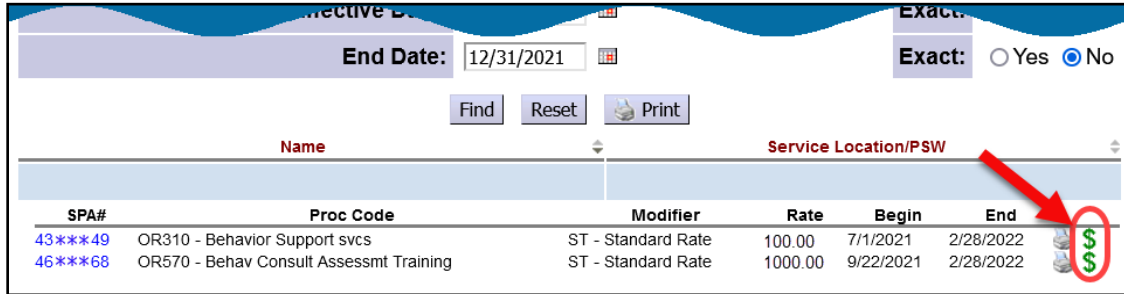
Or



2. On the **Create Service Delivered from Single Service Authorization** page, enter search criteria and select **Find**.

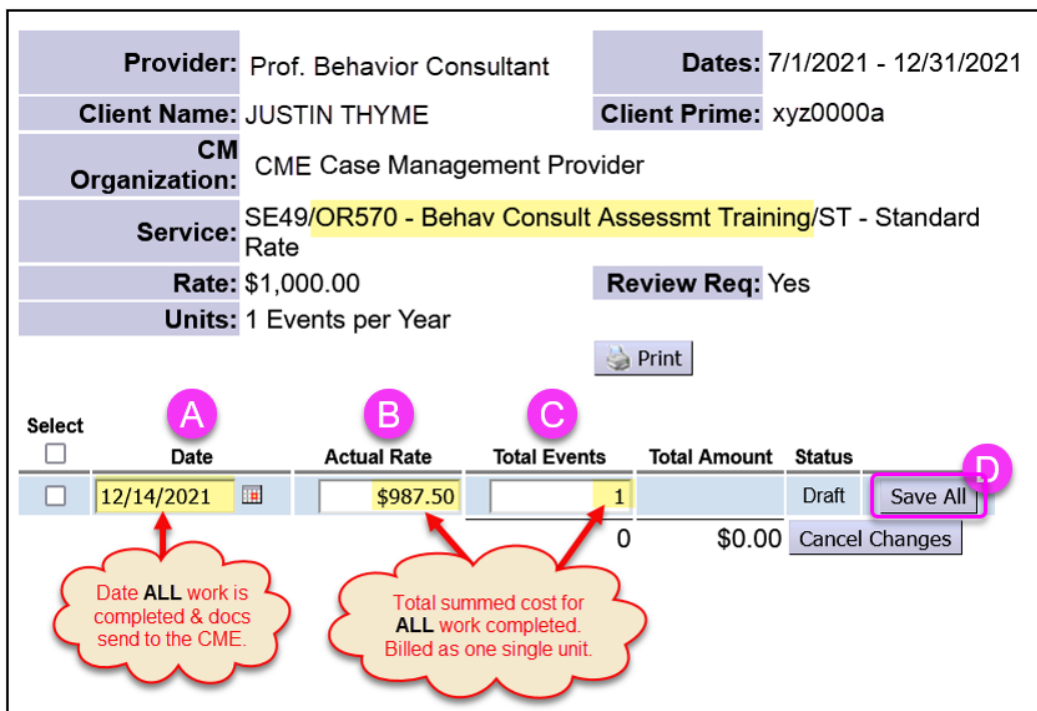
The screenshot shows the 'Create Service Delivered Entries from Single Service Authorization' form. The form contains the following fields: Client Prime (yellow), Service Location/PSW SPD Provider ID (text input), DHS Contract Num (text input), Service Element (dropdown), Procedure Code (dropdown), and Svc Modifier Cd (dropdown). The Effective Date and End Date fields are highlighted with a red box and contain the date 12/1/2021. The Exact: Yes/No radio buttons are visible on the right side of the form. A red arrow points to the Find button at the bottom of the form.

3. From the search results, click on dollar sign to open the authorization's billing page.



4. When billing for OR570, enter the following information:



- a) **Date:** This is the date that all work was completed and the required documentation was submitted to the Case Management Entity.
- b) **Actual Rate:** This is the actual total sum cost for all the hours you took to complete that work. You can bill for less than what is authorized if the work didn't take you as long as estimated. However, you cannot bill for more than what was authorized.
- c) **Total Events:** This represents the "Event" of a completed FBA, TESP, or PBSP. Enter one in this field.
- d) Select **Save All**



5. When Billing for OR310, Enter the **Begin Date/Time** and **End Date/Time**, then select **Save All**.

Provider: Prof. Behavior Consultant **Dates:** 7/1/2021 - 6/30/2022
Client Name: JUSTIN THYME **Client Prime:** xyz0000a
CM Organization: CME Case Management Provider
Service: SE49/OR310 - Behavior Support svcs/ST - Standard Rate
Rate: \$100.00 **Review Req:** No
Units: 18.00 Hours per Year

Select	Begin Date/Time	End Date/Time	Total Service Time	Status
<input type="checkbox"/>	10/05/2021 08:30 AM PST	10/05/2021 10:30 AM PST	0:00	Draft

6. You can submit the Draft billings by selecting the checkbox on the far left, and then selecting the **Submit** button.

Service: SE257/OR570 - Behav Consult Assessmt Training/ST - Standard Rate
Rate: \$1,000.00 **Review Req:** Yes

Select	Date	Actual Rate	Total Events	Total Amount	Status
<input checked="" type="checkbox"/>	12/14/2021	\$987.50	1	\$0.00	Draft
<input type="checkbox"/>					Draft
				0	\$0.00

For items checked above

Service: SE151/OR310 - Behavior Support svcs/ST - Standard Rate
Rate: \$100.00 **Review Req:** No

Select	Begin Date/Time	End Date/Time	Total Service Time	Status
<input checked="" type="checkbox"/>	10/05/2021 08:30 AM PDT	10/05/2021 10:30 AM PDT	2:00	Draft
<input checked="" type="checkbox"/>	10/26/2021 12:20 PM PDT	10/26/2021 01:00 PM PDT	0:40	Draft
<input checked="" type="checkbox"/>	11/15/2021 11:00 AM PST	11/15/2021 12:00 PM PST	1:00	Draft
<input checked="" type="checkbox"/>	12/13/2021 08:15 AM PST	12/13/2021 09:50 AM PST	1:35	Draft
<input type="checkbox"/>				Draft
			5:15	

For items checked above

Appendix A: Modifier Codes “RU” and “ST”

OR570 and **OR310** will be authorized using one of two Modifier Codes:

- **RU** = non-urban (i.e. underserved) areas
- **ST** = standard areas

See the [Professional Behavior Services Worker Guide](#) for details on when to use these rates.