

Did you know?



eXPRS Pro Tip for Providers, CDDP, Brokerage and CIIS Staff How do Fixed Rate (NA) & Not-To-Exceed (NTE) Rates Appear on SPAs and SDs

Did you know ...

... that some pages in eXPRS currently show different information for Rates based on whether they are for a Fixed Rate (NA) Service or a Not-To-Exceed (NTE) Service?

The Compass changes that began on 7/1/2022 included transitioning many services from NTE Rates to Fixed Rates. The **Service Prior Authorization** page, the **View Service Delivered Search** page, and the **Service Delivered Results** page will show rate information differently based on whether it is an NTE or Fixed Rate type. Some examples are below:

Service Prior Authorization: Services with an NTE Rate

The screenshot shows the 'View Service Prior Authorization' page. The status is 'Accepted'. A pink arrow points to the 'Rate' field, which contains the value '64.46'. The 'End Date' is '11/30/2022'. Other fields include 'Client Prime', 'Client Name', 'Service', 'Rendering Provider', 'Service Location', 'Pay To Provider', 'DHS Contract Num', 'Effective Date', 'Units', 'Amount', 'SPA Created By', 'SPA Created Date', 'SPA Updated By', 'SPA Updated Date', 'Plan Line Created By', 'Plan Line Created Date', and 'Plan Line Updated By'. There is also a 'Notes' field and a 'Service Delivered' section at the bottom.

For services with an NTE Rate, the amount appears in the **Rate** field on the Service Prior Authorization page.

Service Prior Authorization: Fixed Rate Service

View Service Prior Authorization
Please consult your Service Agreements for specific authorized UNIT amount details.

Service Prior Authorization: Status: Accepted

Client Prime: Client Name:

Service:

Rendering Provider:
Service Location:
Pay To Provider:
DHS Contract Num:
Effective Date:

Units: Rate: NA

Amount:

SPA Created By: SPA Created Date: 06/07/2022 08:34 PM PDT
SPA Updated By: SPA Updated Date: 06/07/2022 08:34 PM PDT
Plan Line Created By: Plan Line Created Date: 07/29/2021 04:37 PM PDT
Plan Line Updated By: Plan Line Updated Date: 07/29/2021 04:37 PM PDT

Notes: 06/07/2022: Created for Transition to Agency Fixed Rates

▼ Rates

Start Date	End Date	Service Group	Licensed Beds	Fixed Rate	Add On Rate	Total Rate	Error Message
07/01/2022	08/31/2022			\$33.76		\$33.76	

► Service Delivered

For Services with a Fixed Rate, the **Rate** field shows as NA. However, when expanding the **Rates** section below, the Rate appears.

View Service Delivered Search Page: Services with an NTE Rate

Contractor Name	SE	Proc	Mod	SD Mod Reason	Service Begin	Service End	Group Setting	Service Hours/Units	Billed Units	Total Direct Support Time	Rate	Amount
	145	OR526	ZE		07/01/2022 10:00 AM PDT	07/01/2022 06:00 PM PDT	No	8:00	8:00	NA	\$64.46	\$515.68

When searching for SD Billing Entries for services with an NTE Rate, the **Rate & Amount** Columns will show the dollar amount.

View Service Delivered Search Page: Services with a Fixed Rate

Contractor Name	SE	Proc	Mod	SD Mod Reason	Service Begin	Service End	Group Setting	Service Hours/Units	Billed Units	Total Direct Support Time	Rate	Amount
	151	OR526	NA		07/01/2022 10:35 AM PDT	07/01/2022 05:27 PM PDT	No	6:52	6:52	NA	\$0.00	\$0.00

When searching for SD Billing Entries for services with an NTE Rate, the **Rate & Amount** Columns will show \$0.00.

Remember ...

When you see an **NA** in the Rate Field of an SPA, that means it is a Fixed Rate Service, and the rate is in the **Rates** section at the bottom. Also, when you see an SD Billing Entry with a **Rate & Amount** of \$0.00, that means it is a fixed rate service. The SD Billings and Claims will pay you the correct amount based on the fixed rate found on the SPA. In the future, the \$0.00 will be modified to show blank for Fixed Rate services.