



eXPRS Pro Tip for DD Personal Support Workers (PSWs) How to Read PSW Paystubs for Payment Adjustments

Did you know...

... previously paid hours that are later voided are recovered from future paychecks? Here's how that information is shown for PSWs.

There are times that previously paid hours for a PSW are later voided, most often to make billing corrections. When hours that were paid are voided, the old amount paid is now money the PSW owes back to the State. Any money owed back by the PSW for previously paid hours will be recovered from future payments to the PSW, in accordance with the PSW SEIU bargaining agreement.

Below are examples of how that "recovery" may look to a PSW in BetterOnline & on a PSW paystub.

A recovery amount showing in BetterOnline:



How that recovery amount would be shown on a PSW paystub:

